

Information Sheet
i01-ed07
10-Jun-2020

Contact Information (Telephone numbers)

This information sheet lists those individuals and agencies which are important to us in our child protection procedures and is issued to you so that you know who to contact. *Please treat personal numbers as confidential to you and use this list with discretion and in conjunction with our Safeguards and Child Protection Policy.*

The people with whom you should speak will depend on the information or advice you require/wish to communicate.

The information provided on this sheet will be re-issued as and when there are changes.

Contact Information

Hope Community Church

The Hub,
Ayton Road,
Wymondham, Norfolk
NR18 0QJ

t: 01953-798505
e: office@
hopecommunitychurch.
co.uk

www.
hopecommunitychurch.
co.uk

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1 Telephone Contact Information

contact details	Contact	telephone number	
Child Protection Team (CPT)	<i>Children's Advocate</i>	Katy McKay	07767-830120
	<i>Children's Advocate</i>	tba	tba
	<i>Safeguarding Lead (Child Protection Administrator)</i>	Steve Louis	07769-673420
	<i>DBS – Lead Recruiter</i>	Rosey Leeder	01953-798505
	<i>DBS – Recruiter</i>	Debbie Rose	01953-798505
Office	<i>General enquiries</i>	Office	01953-798505

Outside Agencies		
A referral or an investigation may start after you contact some of these external agencies		
contact details	notes	telephone number
Police	You perceive a situation requiring immediate assistance: Emergency Services – ask for the Police .	9 9 9
Children's Advice and Duty Service CADS (Norfolk)	If you work with a child or young person in a formal or voluntary setting and not a family member and not a member of the public, you can raise a concern using this number.	0344 800 8021
thirtyone:eight (formerly: CCPAS)	Thirtyone:eight is an independent charity providing professional advice, support, training and resources in all areas of safeguarding and for those affected by abuse.	0303 003 1111
Norfolk County Council Customer Services	If you are a member of the public you can raise a concern using this number.	0344 800 8020
Police	Non-emergency – ie immediate dispatch of the police is not required	1 0 1
ChildLine	When you phone ChildLine, you'll be able to speak to someone who cares about your problems. Trained counsellors will listen and try to help you.	0800 1111
Kidscape	... provide children, families, carers and professionals with advice, training and practical tools to prevent bullying and protect young lives.	020 7730 3300
NSPCC	... provide a wide range of services and supporting products to help child protection professionals and voluntary organisations.	0800 800 5000
Samaritans	... provides confidential non-judgemental support, 24 hours a day for people who are experiencing feelings of distress or despair, including those which could lead to suicide.	116 123